

The National Domestic Violence
HOTLINE

1.800.799.SAFE (7233) • 1.800.787.3224 (TTY)

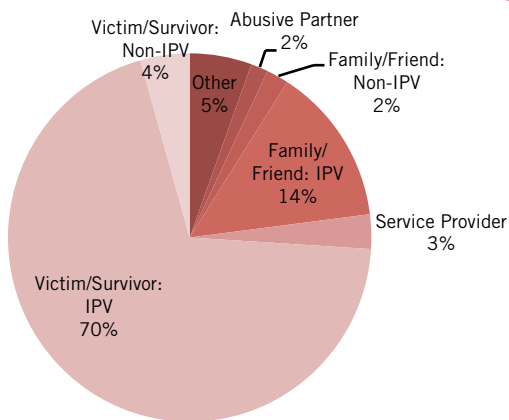
Maryland State Report

Based on Hotline contacts documented in 2014

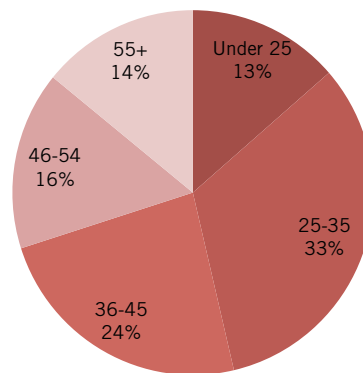
In 2014, the National Domestic Violence Hotline documented **2,597 contacts** from Maryland. The state ranks seventeenth in terms of Hotline contact volume. The Hotline provides Crisis Intervention, Safety Planning, Referrals and DV Education for these contacts.

☎ Phone	2,428
💬 Chat	165
✉ E-Mail/Mail	4
📞 TTY	0
Total	2,597

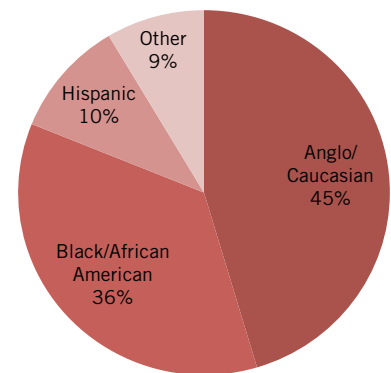
Who is calling from Maryland?



Caller Type



Victim Age



Caller Ethnicity

Caller Type Definitions:

- Victim/Survivor: IPV (Intimate Partner Violence) – a victim or survivor of abuse from his/her partner or spouse
- Friend/Family: IPV (Intimate Partner Violence) – a friend or family member of a victim/survivor of IPV
- Victim/Survivor: Non-IPV– a victim or survivor of abuse by anyone else: parent, sibling, caretaker, etc.
- Friend/Family: Non-IPV – a friend or family member of a victim of any other type of abuse, such as child or elder abuse
- Service Provider – a caller from any agency, including other domestic violence agencies, which provides social services
- Abusive Partner – a caller who identifies as abusive or who an Advocate believes to be an abusive partner
- Other – any caller about whom an Advocate is able to gather info, but who does not fit into an above category; this might include callers like law enforcement or medical professionals

Top 10 Cities in Contact Volume

1. Baltimore	27%
2. Silver Spring	4%
3. Rockville	4%
4. Annapolis	3%
5. Frederick	3%
6. Columbia	2%
7. Laurel	2%
8. Hyattsville	2%
9. Gaithersburg	2%
10. Fort Washington	1%
Total:	68%

The National Domestic Violence Hotline is a 501c3 organization that relies on generous contributions from the public, government and corporations to continue operation.

What are victims experiencing?

97%

Emotional/Verbal Abuse

degradation, threats, insults, humiliation, isolation, etc.

72%

Physical Abuse

hitting, biting, choking, etc.

7%

Sexual Abuse

rape, exploitation, coercion, etc.



Referrals to Service Providers

2,376

Offers to Direct Connect

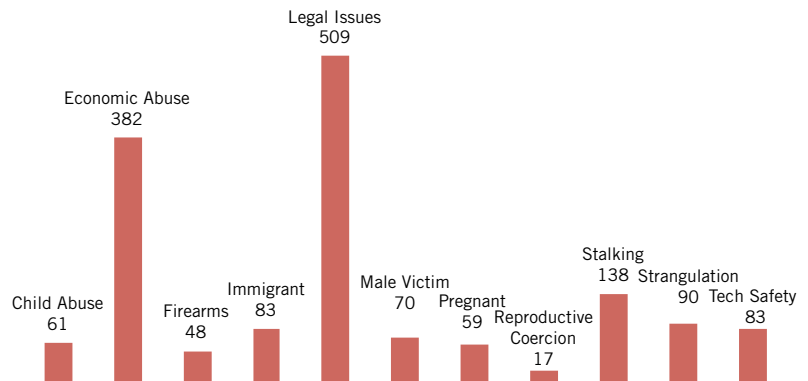
1,379

Referrals to Other Resources

2,597



Most Commonly Disclosed Special Factors in Victims' Experiences



Those disclosing legal issues:

Custody/Visitation	154	30%
Divorce	130	26%
Immigration	43	8%
Interstate Custody	15	3%
Other	96	19%
Protective Orders	299	59%

Commonly Requested Hotline Services:

Legal Representation	265	10%
DV Nonresidential Services	504	19%
DV Support Groups	511	20%
Individual Professional Counseling	591	23%
Legal Advocacy	628	24%
Domestic Violence Shelter	720	28%

Top Resource Referrals

- Womenslaw.org
- 211 - United Way
- Legal Resource Center on Violence Against Women
- Aunt Bertha
- benefits.gov

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